



30 Days to a Better Personal Injury Practice

1

30 Days Starts Now

Look at your process
Get your staff involved
Brainstorm solutions

2

Systemize PI

Separate PI procedures
Send forms in advance
Checklists / Meetings

3

Look for Value

Identify value drivers
Capture with forms
Highlight in the records

4

Know Your Limits

Identify state specifics
Educated case decisions
Get info from patients

5

Take Your Time

Schedule appropriately
Expect extra time
Avoid cutting corners

6

Educate Me

Talk to your patients
Careful about legal
Discuss social media

7

Analyze This

Evaluate all cases
Gather the right info
Know your risk level

8

Probe for Pathology

Don't over-look injuries
Do a neuro exam/eval
TBI is in front of you

9

It's the Policy

Review your fin. policy
Get legal advice
Create a paper trail

10

Humanize

Go beyond usual OA's
Use DUD / LOE
Document / photos?

11

Set a Foundation

Capture everything
Outside scope issues
Pre-existing can help

12

Communicate

Keep patients aware
Let attorneys know
More is better than less



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Imaging

Key - use technology
Sooner v. later
Know the available tests

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Market

PI marketing system
Consider PI attorneys
Use your patient base

15

Take a Deep Breath

Set your goals
Go through the videos
Focus on the process

16

Think Like an Attorney

Know the top issues
Reverse the roles
Think about the end

17

Diagnose

Key - diagnosis accuracy
Update periodically
Use imaging for support

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Management

Key to most PI cases
Start it early
What you don't do too

19

Co-Management

Creates stronger cases
Overcome the fears
Avoid the solo scenario

20

Check for Gaps

Identify gaps in care
Communicate w/attorney
Spend time to eliminate

21

Treatment Notes - Part 1

Key - obviously
Work with your EMR
Avoid cloning

22

Treatment Notes - Part 2

Details, details...
All symptoms
Support with the "O"

23

Get the Records

Both sets of records
Review and document
Get help if needed

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Get Active

Key element of care
Keep it low-tech
Clinical rationale



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Code it Correctly

Review new E/M info
Can create vulnerability
Careful with certain codes

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What's the Plan

Important PI component
Dovetail w/examinations
Supports care and treatment

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Don't Get MIST-Y

Get the vehicle damage \$\$
Do the work quickly
Set-up your system

28

Set Them Free

You will get another PI
Consults / imaging
Document home care

29

Wrap it Up in a Bow

Create a final report
Send materials timely
Highlight the good stuff

30

Congratulations

Implementation
Strategize
Over 80 solid takeaways!

ADDITIONAL NOTES AND TAKEAWAYS:

